

Biography for Heather R. Singleton

Working in and around the hospitality industry since her undergraduate days as a Johnson & Wales University student, Heather Singleton has begun to climb the executive ladder with over 25 years of hospitality service experience.

Coming to Rhode Island from upstate New York, Heather carries an AS in Travel & Tourism Management, a BS in International Business, and an MBA in International Business.

Ms. Singleton has earned the designation of IOM from the U.S. Chamber of Commerce's Institute for Organization Management program and is also a certified Personalanalysis facilitator; a study on individual differences in characteristic patterns of thinking, feeling, and behaving.

As the Chief Operating Officer of the RI Hospitality Association and the RI Hospitality Education Foundation, Heather is responsible for establishing, implementing, and ensuring that the goals and objectives of the Enterprise are met. Provides day-to-day staff management and oversees all operations including, but not limited to, membership services, endorsed programs, educational partners, and training programs.

Heather currently serves as Vice Chair of the Certification Governing Committee of the National Restaurant Association Educational Foundation. She also serves on the International Society of Hotel Associations Board of Directors, Rhode Island Career & Technical Education Board of Trustees, and as a Trustee on the William M. Davies Jr. Career & Technical High School Board of Trustees.

In addition, Heather has developed core skills training courses for the RI Hospitality Training Academy, has taught travel and tourism classes at both the Community College of Rhode Island and in the Hospitality College and the Graduate School at Johnson & Wales University for over a decade and was the keynote speaker at Johnson & Wales University's Convocation for four years.